

August 6, 2007

To whom it may apply:

On the morning of July 7, 2007 my girlfriend and I visited *ABC Gentlemen's Club* in Sauget, IL to celebrate my 27th birthday. At approximately 4:00 am, my girlfriend and I discussed purchasing a private dance from two (2) adult performers.

The dance was supposed to last a duration of 1-hour (60 minutes). The cost of the 1-hour session was \$750. We met the two women in a back room where we would have our private session. Approximately 10 minutes into the session, my girlfriend seemed as though she was having doubts about what was happening and looked uncomfortable.

At that time, I excused the women and told them to come back at the next song to allow me to speak to my girlfriend in private and make sure that she was okay. Approximately 10 minutes later, long after we had finished talking, the dancers still had not returned. We waited approximately 5-10 more minutes before I decided to track down the manager and question him why the dancers had never returned or followed up with us about our dance.

The manager (name unknown) searched the establishment, at which time he found one of the dancers and asked her why she left the session early. She responded that I told her to leave to speak to my girlfriend. The other performer could not be found. I explained to the manager that there must have been a misunderstanding because I did not intend (or ask) for the girls to leave permanently. In fact, I simply asked for a minute alone with my girlfriend and had asked that they come back at the end of the song. The manager did not question the dancer's explanation. The second dancer was paged multiple times through the DJ microphone while I was speaking to the manager but she was never found.

At this point, the manager of the club stated that since the two dancers had already left the room that they were not obligated to complete the session (which had only lasted 10 minutes of the 60 minutes). At this point I emphasized to the manager that I was never informed of such a policy that a dancer was not required to finish the session after leaving the room. I expressed to the manager that I was entitled to the remainder of the session, or should receive a refund.

Since the manager did agree we did not get the services we had already paid for, I was initially offered a partial refund of \$300 for the remainder of the services that were not provided. I stated that I believed I should receive the entire refund, or that I should only have to pay (pro-rated) for the time which the performers were in the room (which was approximately 10 minutes, equating to approximately \$125, with a refund of \$625).

The manager would not accept this proposal and became irritated, told me to get over it, and walked away. As the manager was leaving, I decided that I didn't want to make a big deal out of this so I reluctantly decided to take his offer of \$300 (seeing as though he was not going to give me a full refund).

When I told the manager I would accept his offer of \$300, he retracted the offer stating "the offer is no longer on the table" and told me I would not receive any refund at all and that I should leave the establishment immediately. At that point, I left the establishment.

As soon as I left, I called the credit card company to explain that the services for the \$750 charge were not provided and requested that they hold payment until the matter was resolved.

The \$300 refund I was initially offered by the manager is a clear indication that the club agreed the session did not last the 60 minutes which was agreed upon. As such, I feel I am entitled to a refund and ask that you help me resolve the issue in a favorable manner.

Sincerely,

John Q. Pervert